

Grading Report

Comprehensive MFI Grading

Satra Development Finance Private Limited (SDFPL)

Comprehensive Grade Assigned: M5C2

Date assigned: August 07, 2019

Scale	C1	C2	C3	C4	C5
M1					
M2					
M3					
M4					
M5		M5C2			
M6					
M7					
M8					

Satra Development Finance Private Limited (SDFPL) obtains comprehensive MFI grade of **M5C2**. This signifies modest capacity of the MFI to manage its operations in a sustainable manner and good performance on code of conduct dimensions.

Grading Rationale

Microfinance Grading	SDFPL has been assigned “ M5 ” as its performance grade which signifies ‘ modest ’ capacity of the organization to carry out its activities in a sustainable manner’. The organization has sound management, small but good portfolio quality, standard operating processes and management information system but it has a relatively small size of operations, low geographical diversification and limited access to large funds. Its loan portfolio is also concentrated in a limited geographical area.
Code of Conduct Assessment Grade	SDFPL has been assigned “ C2 ” as its Code of Conduct Assessment Grade which signifies ‘good’ performance on COCA dimensions.

*Comprehensive MFI Grading provides opinion of the Rating Agency on MFI’s capacity to carry out its microfinance operations in a sustainable manner and its adherence to Industry code of conduct. MFI Grading has been done on the dimensions of **Transparency, Scale of Operations, Operational Setup and Sustainability**. Assessment on Code of Conduct has been done on the indicators pertaining to **Transparency, Client Protection, Governance, Recruitment, Client Education, Feedback & Grievance Redressal and Data Sharing**. Some of these indicators have been categorized as Higher Order indicators consisting of indicators on **Integrity and Ethical Behaviour and Sensitive Indicators**.*